

WARRANTY CLAIM FORM

Name of Purchaser

Address of Purchaser

Date of Purchase

Price Paid for Watch

Watch Style Code

Name of Vendor / Retailer

Address of Vendor / Retailer

For this warranty to be valid, the warranty claim form must be completed in full and stamped by the vendor / retailer.

Stamp here

Effective as of 10 / 2023

TIMEX

AUSTRALIA / NEW ZEALAND WARRANTY



WARNING

- Contains button or coin cell battery
- Hazardous if swallowed or placed inside any part of the body
- This product should only be serviced by an authorised technician

WARNING - KEEP BUTTON BATTERIES OUT OF REACH OF CHILDREN

- Swallowing may lead to serious or fatal injury in as little as 2 hours due to chemical burns and the perforation of the oesophagus or digestive system.
- Never allow children to replace batteries on any device.
- If you suspect your child has swallowed or inserted a button battery, immediately call the 24-hour Poisons Information Centre on 13 11 26 (Australia) or 0800 764 766 (New Zealand) for fast expert advice.
- Regularly examine devices and make sure the battery compartment is correctly secured.
- Dispose of used button batteries immediately and safely out of the reach of children.
- A battery can still be dangerous even when it can no longer operate the device.
- Tell others about the risk associated with the button batteries and how to keep their children safe.

LIMITED TWO YEAR WARRANTY

THE TERMS OF THE WARRANTY

This warranty applies to your Timex watch and is given by DA Designa Accessories Pty Ltd ABN 53 003 084 893 ("Designa") and, subject to certain exceptions (set out below) applies from the date the watch is purchased from Designa or a person accredited by Designa (the "Purchase Date").

The following applies to Australian purchasers only: Under the Australian Consumer Law, we advise our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure (the "Mandatory Provision").

This warranty is issued by DA Designa Accessories Pty Limited ABN 53 003 084 893 of PO Box 2576, Taren Point NSW 2229, telephone +61 2 8543 4600. You must bear the expense of making a claim under any such warranty. Any warranty given by Designa is in addition to other rights and remedies which you have as a consumer under law in relation to the goods or services to which the warranty relates.

The following parts ARE covered by the TIMEX 2 year limited warranty:

1. Movement - 2 Years.
2. Batteries - 1 Year.

In the event of a defect or malfunction, your TIMEX watch will be repaired or replaced with the same or similar model at our discretion. Your replacement watch will be warranted for the remainder of the period applicable to the original date of purchase.

The following parts ARE NOT covered under the TIMEX 2 year limited warranty:

1. Band/strap, case, clasp, hands, dial, crown and stones (including damage, scratching or breakage).
2. Lens breakage, scratching or damage.
3. Water leakage if the crown is not activated or the water care guidelines have not been followed.
4. General wear and tear, finish or plating of the watch or any defects arising from misuse or any other use which is not in accordance with the Recommended Watch Care and Precautions.

In addition the warranty does not cover issues from any alteration, service or repair performed by any other party other than the Designa Accessories authorized service centre.

WATCH REPAIR:

Return the watch carefully packed (do not send in original packaging as it will not be returned) and registered to:

AUSTRALIA:
DESIGNA ACCESSORIES / P.O. BOX 2576 / TAREN POINT
NSW 2229 / AUSTRALIA / Ph: +61 2 8543 4600

Email: customer.service@designa.com.au

NEW ZEALAND:
DESIGNA ACCESSORIES / P.O. BOX 99313 / NEWMARKET
AUCKLAND 1149 / Ph: +64 9 480 2211

Email: customer.service@designaaccessories.co.nz

AUS OFFICE: PH: +61 2 85 434 600 | EMAIL: customer.service@designa.com.au

Any expenses incurred in sending the watch to Designa Accessories are at the owner's expense.

RECOMMENDED WATCH CARE AND PRECAUTIONS

This watch contains precision electronic components and in some watches, fragile finishes. To ensure the best wear, please follow these simple guidelines for watch care;

1. Avoid leaving your watch in any extremes for long periods of time: direct sunlight, extremely warm or cold locations.
2. Avoid wet conditions unless your watch is suited for them. Never operate the buttons or crown when the watch is submerged in water.
3. Light activities will not affect your watch, but dropping or hitting against a hard surface will cause damage not only to the lens, case and band, but to internal components.
4. Do not expose the watch to solvents, mercury, cosmetic spray (e.g. hairspray, perfume, tanning solution, etc.), detergents, adhesives, paints, gases or other chemicals. They may cause discolouration and deterioration to the finish of the watch.
5. Do not under any circumstances wear your watch in a hot tub, sauna, shower or bath. The combination of extreme heat and water may cause your watch to lose its water resistancy.
6. Ensure that watches marked as water resistant are thoroughly rinsed in fresh water after use in salt and/or chlorinated water and dried with a soft cloth.
7. The watch and bracelet/band may collect dust and perspiration and will become soiled if not cleaned regularly. This is particularly the case with the inner parts of the links or mesh of the bracelet. Wipe periodically with a soft dry cloth.
8. No backward hand or date adjustments should be made when the analogue hands read between 8pm and 3am. At these times, the gears are too close together and such a change could cause damage. e.g. Daylight Savings time.
9. Avoid fastening the bracelet too tightly. You should be able to insert a finger between the band and your wrist (to make sure the wrist is at normal temperature and not overheated).

WATER RESISTANCY USAGE GUIDE

INDICATION		WATER-RELATED USE				
DIAL MARKING	DESCRIPTION	SPLASH OR RAIN ETC	SWIMMING OR CAR WASH	DIVING OR SNORKELING	SCUBA DIVING	SHOWER OR SAUNA
-	DUST RESISTANT*	NO	NO	NO	NO	NO
3ATM or 30m or BAR	WATER RESISTANT**	YES	NO	NO	NO	NO
5ATM or 50m or BAR	50m WATER RESISTANT**	YES	YES	NO	NO	NO
10ATM or 100m or BAR	100m WATER RESISTANT**	YES	YES	YES	NO	NO
20ATM or 2000m or BAR	200m WATER RESISTANT**	YES	YES	YES	YES	NO

* No caseback marking indicates watch is dust resistant only & the wearer must not get watch wet.

** Water resistant casing does not permit pusher or button operation while in water.

GUIDELINES FOR HANDLING OF WATER RESISTANT WATCHES

- Water resistancy of your watch is greatly affected by the way the watch is treated - misuse will diminish water resistancy by affecting the case and lens seals.
- Although the watch is warranted to the specifications marked, all care should be taken to avoid damage that results from mishandling.
- Should your watch have a screw-down crown, you must ensure that the screw lock crown is completely tightened at all times.
- If the watch comes in contact with salt or chlorinated water, be sure to rinse it thoroughly in warm fresh water afterwards.
- If a watch is wet, do not store it in a closed container. It should be dried out immediately to avoid damage to internal components.
- Should water or condensation appear in the watch, immediately have it serviced by those listed on your warranty as water can corrode components.
- Pressure in bar (ATM) is a test pressure. This measurement should not be considered as actual immersion depth. Various conditions i.e. beach surf may cause false pressure conditions. The dial marking indicated (ATM, M or BAR) represents the tested pressure.