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| **PRIVATE CUSTOMER REPAIR FORM** |
| **DESIGNA ACCESSORIES AUSTRALIA PO BOX 2576 TAREN POINT NSW 2229****customer.service@designa.com.au** | **DESIGNA ACCESSORIES NEW ZEALAND****PO BOX 99313 NEWMARKET AUCKLAND 1149** **customer.service@designaccessories.co.nz** |
| **NAME:** | **DATE:** |
| **ADDRESS:** |
| **EMAIL ADDRESS:** |
| **TELEPHONE NUMBER:** |
| **WATCH or JEWELLERY INFORMATION / MODEL NUMBER (located on back of watch case):** | **DATE OF PURCHASE:** |
| **PROBLEM, ISSUE OR SERVICE REQUESTED (check all that apply):*** **STOPPED**
* **LOSING TIME**
* **STRAP**
* **CLASP**
* **LENS**
* **CASE**
* **HANDS**
* **DIAL**
* **WATER IN / CONDENSATION**
 | **ADDITONAL COMMENTS:** |
| **PROOF OF PURCHASE AND/OR WARRANTY ATTACHED:*** **YES**
* **NO**
 |
| **HAS YOUR WATCH BEEN REPAIRED IN THE LAST 12 MONTHS:*** **YES (If yes by whom)** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* **NO**
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| **PRE-AUTHORISATION FOR REPAIR (Non-warranty / Out of warranty repairs):**To expedite the evaluation and repair process, you can pre-authorise the repair up to a specific dollar amount. If you agree to pay for repairs up to the amount(s) below, please check the appropriate box. Designa Accessories will prioritise your watch repair.I authorise the amount checked to proceed with my watch repair:* **$50.00 or less**
* **$100.00 or less**
* **$200.00 or less**

\*\* If the repair charge exceeds the pre-authorisation amount or you do not pre-authorise the amount, Designa Accessories will provide a quotation. |
| **CREDIT CARD DETAILS:*** MASTERCARD
* VISA
 | **CREDIT CARD NUMBER:**

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**EXPIRY DATE: CCV:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **SIGNATURE:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |