|  |  |  |
| --- | --- | --- |
| **STORE REPAIR FORM** | | |
| **DESIGNA ACCESSORIES AUSTRALIA PO BOX 2576 TAREN POINT NSW 2229**  [**customer.service@designa.com.au**](mailto:customer.service@designa.com.au) | **DESIGNA ACCESSORIES NEW ZEALAND**  **PO BOX 99313 NEWMARKET AUCKLAND 1149** [**customer.service@designaccessories.co.nz**](mailto:customer.service@designaccessories.co.nz) | |
| **STORE DETAILS:** | | **DATE:** |
| **CUSTOMER NAME:** | | |
| **ADDRESS:** | | |
| **EMAIL ADDRESS:** | | |
| **TELEPHONE NUMBER:** | | |
| **WATCH INFORMATION or JEWELLERY / MODEL NUMBER (located on back of watch case):** | | **DATE OF PURCHASE:** |
| **PROBLEM, ISSUE OR SERVICE REQUESTED (check all that apply):**   * **STOPPED** * **LOSING TIME** * **STRAP** * **CLASP** * **LENS** * **CASE** * **HANDS** * **DIAL** * **WATER IN / CONDENSATION** | | **ADDITONAL COMMENTS:** |
| **PROOF OF PURCHASE AND/OR WARRANTY ATTACHED:**   * **YES** * **NO** | | |
| **HAS YOUR WATCH BEEN REPAIRED IN THE LAST 12 MONTHS:**   * **YES (If yes by whom)** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ * **NO** | | |
| **PRE-AUTHORISATION FOR REPAIR (Non-warranty / Out of warranty repairs):**  To expedite the evaluation and repair process, you can pre-authorise the repair up to a specific dollar amount. If you agree to pay for repairs up to the amount(s) below, please check the appropriate box. Designa Accessories will prioritise your watch repair.  I authorise the amount checked to proceed with my watch repair:   * **$50.00 or less** * **$100.00 or less** * **$200.00 or less**   \*\* If the repair charge exceeds the pre-authorisation amount or you do not pre-authorise the amount, Designa Accessories will provide a quotation.  \*\* REPAIRS SENT VIA A STORE WILL BE INVOICED DIRECTLY TO THE STORE | | |